



The Learning Center

Technology Training Center



Microsoft
Training & Certification

Introducing...

Microsoft Certified Desktop Support Technician (MCDST) Certification

The Microsoft Certified Desktop Support Technician (**MCDST**) credential proves that you have the skills to successfully support end users and to successfully troubleshoot desktop environments running on the Microsoft Windows® operating system.



- An MCDST candidate should have six months of experience working with a desktop operating system.
- MCDST candidates are required to pass two core exams. Elective exams are not required.

Course 2261: Supporting Users Running the Microsoft Windows XP Operating System

Course 2262: Supporting Users Running Applications on a Microsoft Windows XP Operating System

* Both courses provide content on troubleshooting and escalating or repairing problems with Windows desktop operating systems by reacting to incident requests from end users.

**Call 320-8885 for more
information!**

This document was created with Win2PDF available at <http://www.daneprairie.com>.
The unregistered version of Win2PDF is for evaluation or non-commercial use only.